



MyData

CODE



**April 17, 2024**

Helsinki, Finland

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Finland

**From:**

MyData Global  
<https://mydata.org/>

The Coalition for Online Data Empowerment (CODE)  
<https://www.codepolicy.org/>

The Ethical Commerce Alliance (ECA)  
<https://www.ethicalalliance.co/>

**To:**

Margrethe Vestager  
Executive Vice-President  
and Commissioner for Competition  
European Commission  
Rue de la Loi / Wetstraat 200  
1049 Brussels, Belgium

**Subject: Open Letter on Data Portability Compliance under the DMA**

Dear Madam Vice-President,

Today marks 40 days since the implementation deadline for gatekeepers to comply with the EU's flagship Digital Markets Act (DMA). Important steps have been taken by gatekeepers in this time, and we applaud all of the work that has been done to level the playing field and give consumers more choices, but there remain significant gaps to address. We are writing to draw your attention to a critical area of non-compliance that we fear might not receive the urgent attention that it deserves.

The organisations behind this letter (MyData Global, The Coalition for Online Data Empowerment, and the Ethical Commerce Alliance) collectively represent hundreds of organisations around the world that are seeking to empower individuals to take control of their personal data online. The right to data portability, as enshrined within the GDPR, has to date failed to deliver on its tremendous promise - we urge you not to allow the DMA to become another missed opportunity.

### **Clear evidence of non-compliance**

The DMA requires designated gatekeepers (Alphabet, Amazon, Apple, ByteDance, Meta, Microsoft ) to facilitate, free, continuous and real-time portability “of data that is provided by the end-user or generated through the activity of the end user in the context of the use” on their platforms. By enabling individuals to control their personal data and seamlessly switch between digital services, data portability promotes competition, innovation, and user autonomy in the digital ecosystem. This is a critical, but often overlooked aspect of the DMA, which is essential to empowering consumers and fostering a common digital market aligned with the human-centric principles of the European data strategy.

**Since the DMA’s implementation deadline of 7 March 2024, there is ample evidence that its data portability requirements have not been fully complied with. This presents an urgent need for action by the Commission and the series of workshops held on Gatekeeper compliance in early March was an excellent first step.**

The Commission’s attention to these issues reflects increasing awareness among the broad set of stakeholders committed to ethical and responsible data practices, that data portability plays a pivotal role in realising the vision of a digital Europe that prioritises the rights and interests of its citizens. Data portability empowers consumers by providing them with greater control over their personal data, allowing them to choose the services that best meet their needs and preferences. Moreover, data portability fosters competition by lowering barriers to entry for new market entrants and encouraging innovation through the development of new services and applications that leverage user data responsibly. Failure to enforce the data portability requirements of the DMA risks undermining the principles of fairness, transparency, and user empowerment that underpin the European data strategy.

### **Urgent and robust action is needed**

In light of these challenges, we call upon the European Commission to take decisive action to enforce data portability requirements under the EU Digital Markets Act.

Specifically, we urge the Commission to:

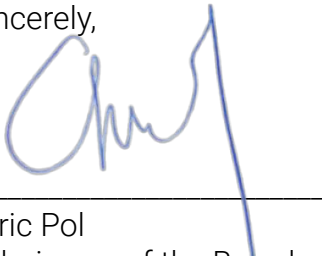
1. Ensure Immediate Implementation of Authorization for Recurring Transfers:  
All six gatekeepers must be compelled to implement tools that allow for extended authorization of daily recurring downloads for up to one year, applied to all user data across their Core Platform Services (CPS). While some have chosen to deliver this functionality from the outset, there are some significant exceptions. To be clear, this outcome should be viewed as an interim solution only, and the Commission must therefore be prepared to initiate investigations and enforce sanctions where gatekeepers fail to deliver this baseline level of compliance.
2. Provide Robust Oversight of Implementation and Usage:  
The Commission must closely monitor how gatekeeper platforms operate data portability tools, ensuring transparency and accountability in their deployment. If developers from other services are unable to access the tools, then the tools are a facade to mask non-compliance. Gatekeepers must not be allowed to hide behind superficial privacy measures to evade their responsibilities; meaningful enforcement and oversight are essential to safeguard user rights.
3. Demand Commitment to Continuous and Real-time Data Flow:  
Gatekeeper platforms must commit to implementing Continuous and Real-Time (C&RT) data portability mechanisms, ensuring a continuous flow of data that is critical to its value and utility. No ifs, no buts. We urge the Commission to secure firm commitments from the gatekeepers regarding the timeline for implementing C&RT mechanisms to prevent indefinite delays. The gatekeepers must no longer be allowed to discuss C&RT as if it is a hypothetical policy debate for the future - it is a legal obligation that has been placed on them, and they are choosing not to deliver.

We recognise that data portability is not easy, and there are strong incentives for the largest technology firms to delay its progress. It is a cost line for large data holders with no immediate associated revenue. It also represents a threat to incumbent companies' market power and associated profits. As a result, we do not expect significant implementation of data portability requirements without meaningful enforcement by the Commission. But that enforcement is necessary, and it will need to be robust.

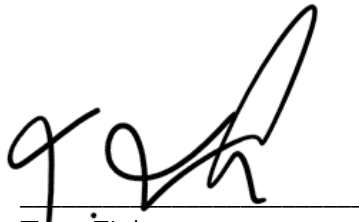
Data portability is not just a regulatory requirement; it is a key mechanism for empowering consumers and driving economic growth in the digital age, and the European Commission has a crucial role to play in ensuring the effective implementation of data portability requirements under the EU Digital Markets Act. **We urge the Commission to prioritize this issue and dedicate resources to its effective and timely enforcement.**

Thank you for your efforts to drive forward these critical changes that will transform EU citizens' relationship with their personal data for generations to come. We stand ready to support and collaborate with the Commission in advancing the cause of data portability and ensuring a fair and transparent digital future for all.

Sincerely,



Eric Pol  
Chairman of the Board  
MyData Global



Tom Fish  
Director  
Coalition for Online Data  
Empowerment (CODE)



Borja Santaolalla  
Senior Advisor  
Ethical Commerce Alliance  
(ECA)



# Organisations supporting the open letter



## Organisations supporting the open letter

**Rodeo.**  schluss SealMetrics<sup>7</sup> search|hub  swash

 UNBANX

 Vault

 velocity

visible  
privacy.

 ZETA  
MIND

 WORLD DATA  
exchange POWERING  digi.me

 Data  
Rights